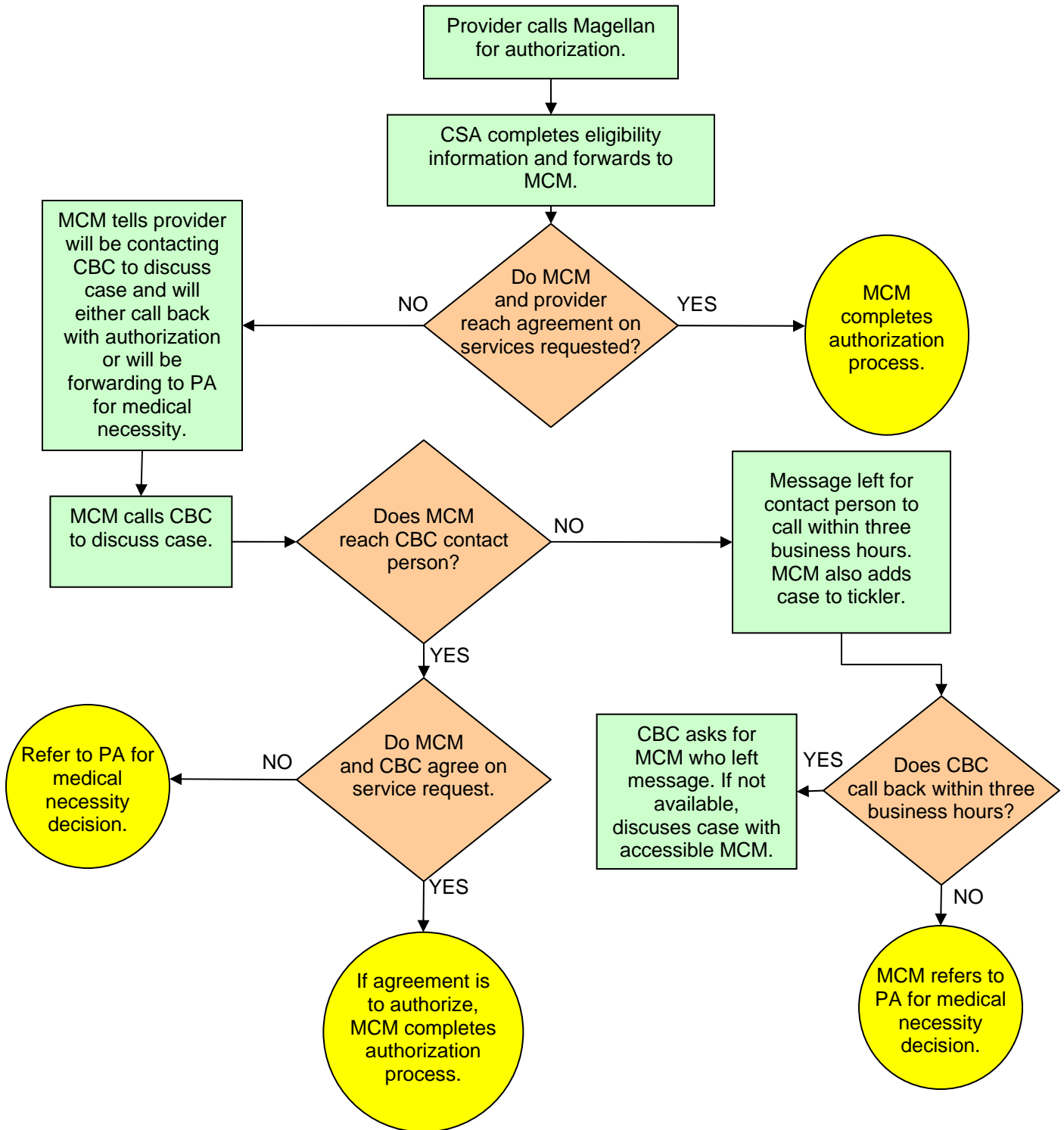


Non-Routine LOC
(TBOS, Psych Rehab, TCM)

Initial Pre-Service Request
Provider Initiated



KEY:
 MCM = Magellan Care Manager
 PA = Physician Advisor
 CSA = Customer Service Associate