



**FAMILY SUPPORT SERVICES OF NORTH FLORIDA, INC.  
BOARD MINUTES  
Conference Room  
4057 Carmichael Avenue  
Jacksonville, Florida 32207**

**January 12, 2010**

**CALL TO ORDER**

The Monthly Meeting of the Board of Directors of Family Support Services of North Florida, Inc. (FSS) was called to order at 11:30 AM by Philip Mobley, Board President. A quorum of voting members was in attendance as set forth in the Bylaws.

**OLD BUSINESS**

- Philip Mobley called for approval of the last month's Minutes that were previously emailed to board members. **Motion was made and duly seconded to approve the Minutes from the December, 2009 board meeting. Motion passed unanimously.**

**Award**

Tom Ross, son of employee Chris Ross, was given a special board award in recognition of his service to FSS. Tom Ross is a 16 yr old sophomore at Bishop Snyder High School. For his Eagle Scout project, Tom organized a diaper drive at his high school which collected over 2,000 diapers. FSS was a recipient of this donation and the diapers were given to the Family Preservation team at Cassat House and Beachway to benefit our families.

Tom was recognized as an outstanding student. The board congratulated him on his Eagle Scout achievement. He is a wonderful example to young people in the Jacksonville community. We have much hope in our future because of special people like Tom.

**NEW BUSINESS**

Board packages were emailed to board members and hard copies distributed at the board meeting. Board information books are available by request. This meeting followed a Consent Agenda, i.e., routine items are presented but not discussed including financial information. No request was made to remove items from the Consent Agenda.

**STRATEGIC DIRECTION WORKSHOP**

The January board meeting was primarily devoted to a Strategic Direction Workshop facilitated by Dinah Kossoff and Joy Korman, consultants with Living Leadership.

FSS staff presented a broad overview of the agency and programs. This served as Part 1 of a two part strategy/mission/vision meeting to define the future of FSS. Additionally, Phil Mobley presented a brief SWOT (strengths, weaknesses, opportunities, threats) analysis to stimulate the board's future consideration.

The Agenda and SWOT analysis sheet are attached. Handouts containing Microsoft PowerPoint® slides are available from FSS.

### **GOOD AND WELFARE**

It was announced that Lynn Sherman was having surgery and would be absent from the annual meeting and next board meeting.

The Annual Meeting will be held at Maggiano's Little Italy Restaurant on Tuesday January 19, 2010 at which time new board members will be installed and several awards will be presented.

There being no new business, the meeting adjourned at 1:00 PM.

**Family Support Services  
Strategic Direction Workshop  
Facilitated by Joy Korman and Dinah Kossoff  
January 12, 2010**

**Educational Component – Session One**

**Goal: To understand FSS TODAY - in terms of overall picture/definition**

**Define Family Support Services (Jim Adams, Chuck Young)**

- Structure with DCF
- 20 CBC's in the State
- Where FSS fits into the picture
- Funding
- Organizational Chart

**Define Subcontractor Services (Case Management Organizations) (Joanne Robertson)**

- Subcontractor System
  - ♣ Foster Care; Family Preservation
  - ♣ Adoption
  - ♣ Independent Living (IL)13-17 age group
- Quality Control Standards

**Define Direct Services (Jennifer Behnam)**

- Nassau
- Placement/Kids Central
- Adoption/ Heart Gallery
- Independent Living (IL) – 18+ age group
- Prevention
  - ♣ STEPS
  - ♣ Cassat House
  - ♣ New Town – Schell Sweet Center
  - ♣ Eureka Gardens, Churches
  - ♣ Northside Community Development Center

**Define Family- Preservation (Lee Kaywork)**

- Define Foster Care Redesign Culture
- What are the current issues?

**Define Youth Development Organizations (Dinah Kossoff, Joy Korman)**

- Examples
- What they do/what they don't do

**How do we prepare as we approach 2013? (Phil Mobley)**

- Threats and opportunities

**Closure**

- Preview of Session Two
- I. Plus Delta

